Consumers can use another form of payment to access FSA Funds:

The IRS guidance provides for two methods for prescribed OTC Medicines and Drugs?

Please check with your plan administrator for receipt contains a prescription number.

Customers must turn in the actual prescription for OTC drugs and medicines to their plan administrator with their store receipt unless the receipt contains a prescription number.

Consumers should check with their plan administrator and merchant to find out what options are supported.

What SIGIS does:
SIGIS was organized to develop an industry based solution to IRS guidelines for the acceptance of FSA, HRA and HSA spending account cards.
SIGIS develops standards and provides member education (i.e IIAS certification program, 90% Registration).
SIGIS does not process card transactions or research card declines. Those are the responsibilities of our merchant, acquirer, card network, card issuer and third party administrator members.
SIGIS has no control over plan administrators. The decision on where cards can be used is between a program sponsoring employer and the plan administrator.

Reminder on card declines
Historically, January is the month where there has been a significant increase in card declines due to the start of a new plan year for many card holders. Here are some things you can do to help avoid card declines:
- If you received new cards, be sure to remove the old ones from your wallet.
- Make sure your new cards have been properly activated before use.
- Check to see that funds for the new year have been loaded.
- If you are experiencing issues, call the number on the back of the card.

Frequently asked questions:
How does the new rule impact homeopathics, prenatal vitamins, glucosamine chondroitin and lice treatments?
Homeopathic and lice treatments are considered “OTC Medicines and Drugs” by the Food and Drug Administration and thus, have been removed from the list. However, prenatal vitamins and glucosamine chondroitin are considered supplements and/or other items that treat a special medical condition. As such, they will remain on the list after January 1, 2011.

Where should I go with my questions?
Please contact the Plan Administrator or Third Party Administrator (TPA) listed on the back of your card with your questions regarding what’s covered. Consumers can also check http://www.sig-is.org/en/resources/ppaca.asp for general information.

Special Interest Group for IIAS Standards
www.sig-is.org
2400 Camino Ramon Suite 375, San Ramon, CA 94583 USA

This helpful information was brought to you by: